

CERTIFICATE OF HAND DELIVERY

I hereby certify that this correspondence is being hand filed with the United States Patent and Trademark Office in Alexandria, Virginia on August 26, 2003.

Debbie Labriny
Debbie Labriny



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of:

Alain PENDERS

Serial No.: 09/643,749

Filing Date: August 23, 2000

For: SYSTEM AND METHOD FOR ON-
LINE SERVICE CREATION

Examiner: Kevin S. PARTON

Group Art Unit: 2153

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Technology Center 2100

AMENDMENT UNDER 37 CFR 1.111

Director of The United States Patent and Trademark Office
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated March 26, 2003, please amend the above-identified U.S. Patent application as follows. As well, please find the attached Request for Approval of Drawing Corrections, prepared and filed in response to the Examiner's objection in paragraph 1 of the Office Action.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.